

Direct bookings terms and conditions

By confirming your booking with us, you are agreeing to these terms and conditions.

Our cancellation policy

- a) cancellation before 21 days of arrival date, 50% refundable
- b) cancellation after 21 days of arrival date or no-show, 100% of the amount will be retained

Payments terms and conditions

We require a payment of 50% made within 24 hours of receipt of the Invoice in order to secure the reservation. Deposit can be made via credit card or Bank transfer or PayPal.

Please note that there is a 2% imposed bank charge that will be added to all card transactions. For all payments by bank transfer, all bank charges are to be incurred by the payer.

Our policy in case of damage to the room Our customers are required to compensate the hotel if any damage is done to the rooms. The penalty can vary from \$100.00 to \$1000.00 based on the type of damage that will be paid at the time of check out.