

# Direct bookings terms and conditions

By confirming your booking with us, you are agreeing to these terms and conditions.

## Our cancellation policy

- a) more than 7 days before date of arrival: full refund.
- b) 7 days - 1 day before arrival & no shows: 100% of the booking.

## Payments terms and conditions

We require a payment of 50% made within 24 hours of receipt of the Invoice in order to secure the reservation.

The outstanding 50% payment will be then due upon arrival at the hotel.

Deposit can be made via credit card or Bank transfer or PayPal.

Please note that there is a 2% imposed bank charge that will be added to all card transactions.

For all payments by bank transfer, all bank charges are to be incurred by the payer.

## Our policy in case of damage to the room

Our customers are required to compensate the hotel if any damage is done to the rooms. The penalty can vary from \$100.00 to \$1000.00 based on the type of damage that will be paid at the time of check out.